



Top Cat Cleaning  
812 E Sahara Avenue #4  
Las Vegas, NV 89104

Tom

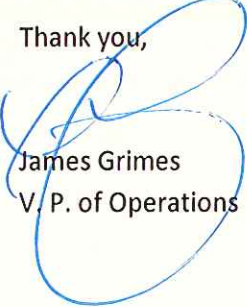
We would like to take a moment to thank you and your staff for the outstanding work that you have done in maintaining the quality of the building throughout our long standing relationship. To name a few things the floors, walls and carpets after five years of traffic, 365 days a year still remain in top notch condition due to the scheduled daily and monthly cleanings provided by the staff and management that maintain our sales center.

I have also been very pleased with the quality of service your management provides when addressing emergency situations that may occur throughout the day or evenings. We are very pleased with the workmanship of the onsite staff and I have had comments upon visits from our corporate staff from Florida how incredible the facility looks after 5 years with over a 1000 visitors a day.

There are many other things I could add after 13 years of using your Top Cat Cleaning at this and all of our prior locations but would mainly like to thank your staff for all their good work.

Eldorado can only continue to expect the level of service we have received and as I have in the past, will continue to recommend your services to any business associates that may be in need of commercial cleaning services.

Thank you,



James Grimes  
V. P. of Operations